



Insurance Sales Manager Solution

Fact Sheet

SHL.

Insurance Sales Manager – One Sitting

Assessment Fact Sheet

Overview

The Sales Manager solution is for entry- to mid-level management positions that involve supervising employees working in an insurance organization and have a substantial portion of their job performance based on sales. Sample tasks for this job include, but are not limited to: planning and preparing work schedules; promoting products to customers; training subordinates; analyzing sales statistics gathered by staff to determine sales potential and monitor preferences of customers; building ongoing customer relationships; and making day-to-day decisions with minimal guidance from others. Potential job titles that use this solution are: Insurance Sales Manager, Sales Manager, Assistant Sales Manager, Sales Supervisor.

Job Level	Managerial
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Job Family/Title	Insurance
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Details

Average Testing Time (minutes)	51 minutes
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Maximum Number of Questions	141 questions (106 on average)
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Number of Sittings	One
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Designed for Unproctored Environment	Yes
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Question Format	Multiple choice, Multiple choice – Adaptive
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Knowledge, Skills, Abilities and Competencies Measured

Management Potential: This measures a candidate's tendency to make good judgments about how to effectively respond to work situations. This is determined by scores derived from the candidate's responses to questions regarding situations one would likely encounter as a manager.

Professional Potential: This is a measure of the tendency to have potential for professional success across industry type and functional area. This is characterized by scores that are derived from responses to questions regarding academic and social background, and aspirations concerning work.

Thoroughness: This measures a candidate's tendency to be thorough and precise in approaching work and personal activities. This trait is characterized by: being accurate; finding and correcting errors; and maintaining order in work and personal affairs.

Reliability: This measures a candidate's responsibility for his/her own actions and a commitment to performing assigned tasks. This trait is characterized by: reliability; proactive involvement in work; and a dedication to complete even the most mundane tasks.

Knowledge, Skills, Abilities and Competencies Measured

Achievement: This measures a candidate's tendency to set and accomplish challenging goals, while persisting in the face of significant obstacles. This trait is characterized by: working hard; taking satisfaction and pride in producing high quality work; and being competitive.

Innovation: This measures the tendency of the candidate's creativity in working through problems and making decisions. This trait is seen as: producing novel solutions to problems; using imagination to create unique ideas or products; and logically applying multiple and inventive strategies when considering alternatives.

Influence: This component measures the tendency of a candidate's effectiveness in directing and influencing others. This trait is characterized by: persuading and negotiating effectively with others; influencing others' decision-making; and coordinating others' efforts to accomplish work.

Independence: This component measures the tendency of a person's willingness to take action and to make decisions independently. This trait is revealed in: working effectively without immediate supervision; not being overly dependent on help from others; and being resourceful in the face of challenges.

Example Questions



It is most important to me to find a job with a company that is:

- a) fast paced and timeline driven.
- b) constantly growing and expanding its core business.
- c) stable with a predictable work pace.
- d) well-established and well-known.
- e) highly competitive and cutting edge.

Example Questions

In general, the people I've worked for:

- a) have never listened to my suggestions
- b) have rarely listened to my suggestions
- c) have usually listened to my suggestions
- d) have always listened to my suggestions
- e) none of these. I usually do my work without making suggestions about it

Example Reports

Detailed Report: Insurance 5.5: Insurance Sales Manager – Short Form

Recruiter: Interview | Development

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Applicant Information

Name:
 Application Date: Mon Nov 02 16:48:00 EST 2009
 Applicant ID: 12412240
 Session ID: 533851424660725601
 Library: Selection

This report is confidential and its contents are intended to assist in the prediction of an applicant's work behavior. If you would like more information about this interpretive report or other products that PreVisor offers, please contact your account representative.

Overall Score

Recommended ✓

Percentile	Low	Medium	High
	30	70	100
Overall Score	67		

Detailed Results

Percentile	Low	Medium	High
Management Potential	30	70	100
Professional Potential	6		
Thoroughness	73		
Reliability	67		
Innovation	65		
Influence	55		
Independence	57		
	86		

Score Interpretation

Management Potential

This component measures the tendency to make good judgments about how to effectively respond to work situations. This is determined by scores derived from the candidate's responses to questions regarding situations one would likely encounter as a manager.

This candidate's response profile concerning judgments about how to manage staff communication, employee development, and employee motivation is not similar to judgments made by highly effective managers. The poor match between the profiles suggests that the candidate is not likely to be a successful manager.

Professional Potential

This is a measure of the tendency to have potential for professional success across industry type and functional area. This is characterized by scores that are derived from responses to questions regarding academic and social background, and aspirations concerning work.

This candidate's response profile concerning past achievements, social orientation, and work orientation is highly similar to the profiles of highly effective professionals. The good match between the profiles suggests that this candidate is likely to be successful in a professional position.

Thoroughness

This component measures the tendency to be thorough and precise in approaching work and personal activities. This trait is characterized by: being accurate; finding and correcting errors; and maintaining order in work and personal affairs.

This candidate will likely approach his/her work in a somewhat organized manner. While he/she may make an effort to carefully understand the details of assignments, there will be times when the candidate seems unorganized and overwhelmed. He/she will typically seek accuracy and precision in his/her work, but will not necessarily spot errors or imperfections without expending extra effort.

Reliability

This candidate is likely to approach interesting work with careful planning and preparation. However, the candidate may avoid mundane or boring tasks, preferring to find work that is more stimulating or more easily accomplished without extensive planning. When working on difficult assignments, this candidate may procrastinate and fail to prioritize important elements.

Innovation

This component measures the tendency of one's creativity in working through problems and making decisions. This trait is seen as: producing novel solutions to problems; using imagination to create unique ideas or products; and logically applying multiple and inventive strategies when considering alternatives.

The candidate will not seek out opportunities to be engaged in solving complex problems, but will be able to make contributions when needed. While the candidate will not typically enjoy considering multiple perspectives or analyzing critical data, he/she will be able to exercise innovative and creative thinking to uncover solutions. The candidate will not typically offer novel approaches to problems, but will instead gravitate toward existing, proven alternatives.

Influence

This component measures the tendency of a person's effectiveness in directing and influencing others. This trait is characterized by: persuading and negotiating effectively with others; influencing others' decision-making; and coordinating others' efforts to accomplish work.

This candidate may reluctantly direct others in situations where leadership is required. However, the candidate will be uncomfortable in this role and will hesitate to guide others' opinions and to direct their efforts. The candidate may sometimes enjoy being the focus of attention among his/her peers, but will typically defer to others seeking the leadership role. The candidate will show an average level of confidence in making decisions and influencing others.

Independence

This component measures the tendency of a person's willingness to take action and to make decisions independently. This trait is revealed in: working effectively without immediate supervision; not being overly dependent on help from others; and being resourceful in the face of challenges.

This candidate is a self-starter who will likely thrive in an opportunity to get things done without immediate guidance. While others may wait for detailed assistance, this candidate will take the initiative to work on assigned tasks without being dependent on others. The candidate will be resourceful in the face of challenges and will reflect a high level of responsibility in his/her work, validating the trust placed in his/her efforts.

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